

Monday, November 14, 2022

To whom it may concern,

I would like to take this opportunity to speak to the professionalism and dedication that Dr. Silva exuded during the time in which she was my supervisor at the City of Albuquerque's Violence Intervention Program (VIP).

I was hired on as a Certified Peer Support Worker with the VIP program in August of 2021. My position requires that I engage victims of gun violence and the drivers of violence in our City and attempt to engage them in social services.

As a credible messenger working with this population, vicarious trauma is something that we deal with on a daily basis. There were times when I experienced severe and complex vicarious trauma while engaging with clients. It was during these times that Dr. Silva was able to make room in her schedule to address the issues that I was dealing with compassion and professionalism.

Dr. Silva maintained an "open-door" policy with our outreach team and would often make sure and let us know that she was available if we ever needed her.

I would also like to speak to the team-oriented response as a supervisor that Dr. Silva worked hard to create in our work space. If myself or another team member had ideas that we felt would advance the VIP program, she was always willing not only to hold space where we could introduce and develop those ideas, but she would encourage and empower us to implement those ideas into the program wherever appropriate.

When working with CPSW's and all that we can bring to the table, I would just like to say that Dr. Silva has what it takes to create and sustain a healthy workplace environment for multidisciplinary teamwork which is something that we all need as we work to improve the city.

Respectfully submitted,



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